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*The Leader for Independent Travel*



***For immediate release***

**Avanti Destinations Launches Mobile Documents App;  
Download All Travel Documents, Enables Quick Contact with Service Suppliers While Traveling**

Portland, OR, May 21, 2024 – Custom tour operator Avanti Destinations has just launched a new Mobile Documents app that makes all travel documents available on both the advisor’s and their clients’ phones or tablets, and enables advisors and clients to quickly contact local service suppliers or Avanti while traveling by tapping a hyperlink, rather than having to place an international call.

An online video demo of the Mobile Documents app is available on Avanti’s advisor portal at <https://www.avantidestinations.com/mobiledocs>. Avanti sells custom-crafted international vacations for independent travelers **exclusively through travel advisors**, not directly to consumers.

“Eight months in development, the new app has been tested by advisors on our educational fam trips earlier this year and enthusiastically received,” said Nate Guilfoyle, Director of Web Services at Avanti. “We also tested it with nearly 100 clients of advisors.

“The Mobile Documents App is a companion to, not a replacement for, Avanti’s paper and electronic documents - all three can be used together. During our soft launch, we had multi-generational families traveling together. While the parents preferred the paper documents, their adult children engaged with our itinerary using the mobile docs app. Even though the new app frees you from carrying paper, we always recommend having printed documents for backup,” noted Guilfoyle.

One month prior to departure, Avanti’s documents team sends all documents to advisors and an invitation to the app. It takes just a few seconds to download all travel documents, including advisor co-branding, such as train tickets, vouchers, and QR codes to the app. After the initial download, documents are available whether or not the user has access to data.

**Easily contact local suppliers in case of delays**

“One of the most useful aspects of the Mobile Documents app is the ability to quickly contact local service providers, such as transfer or tour companies, in case of a delay or other disruption. Previously, we provided instructions on making an international call, but now clients will see a phone

icon on each service which allows them to immediately contact the supplier. Built into the system are supplier profiles with their hours of operation. If it is after hours for the local provider, the call will automatically be routed to Avanti's in-travel team," said Guilfoyle.

For information on booking unique experiences and custom-built, complex and multi-destination vacations for FITs/independent travelers, log onto the travel advisor portal

<https://book.avantidestinations.com> or call 1-800-422-5053 to speak with an expert travel specialist.

**Since 1981**, Avanti Destinations has been selling **independent travel** products and custom-crafted vacations in 57 countries in Europe, North Africa, the Middle East, Asia, the South Pacific, and Central and South America exclusively through travel advisors. The Portland, Oregon-based custom tour operator offers a wide range of FIT components **to travel advisors only**, including air, rail, rental cars, hotels, sightseeing/attractions, transfers and hard-to-find experiential travel options. Avanti specializes in hand-picked, locally-owned hotels in both large and small cities and in **connecting all the pieces of complex, multi-destination itineraries**. The company also creates complete custom packages for groups of 10-plus passengers.

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**Electronic photo** available at [MobileDocsAppPhoto2024May.jpg](#)

**Photo caption:** *Avanti Destinations has launched a new Mobile Documents app that advisors and their clients can use to download Avanti travel documents to their phones or tablets or to contact Avanti's in-travel team or local service suppliers while traveling.*