

Australis Pre-CruiseInformation



1) What is included in the cruise rate?

- Breakfast, lunch and dinner
- Daily land excursions as scheduled by the ships
- All activities inside the ship
- Free Bar
- Whisky and hot chocolate during the excursions

2) Are passports and visas necessary?

Visa/Passport requirements vary according to passenger's country of origin, so you must verify this at the time of making the reservation. Each passenger is responsible for carrying the necessary documents to enter Argentinean and Chilean territory. Minors not traveling with both parents must carry an authorization of the absent parent signed before a notary public.

3) When do we embark?

USHUAIA: Check in starts every Wednesday and Saturday from 9:00 AM to 4:00 PM at 245 San Martín Street. Boarding time is from 5:00 PM to 6:00 PM. Departure is at 8:00 PM. Passengers must be on board at least one hour before the departure.

PUNTA ARENAS: Check-in starts every Saturday and Wednesday from 1:00 PM to 5:00 PM at 990 Magallanes Street. Boarding time is from 6:00 PM to 7:00 PM. Mare Australis departure is at 8:00 PM. Via Australis departure is at 9:00 PM.

4) What will we see during the cruise?

- Navigation through the legendary Strait of Magellan and Beagle Channel
- Navigation through the glaciers and fjords of the Darwin Mountain Range
- The areas declared by the United Nations as the most virgin ones in the world
- Flora and Fauna of great beauty: native forests, sea lions, elephant seals, cormorants, exotic flowers, southern dolphins, etc.
- One of the largest penguin colonies in the southern hemisphere.
- Mythical Cape Horn

5) What is seen in each of the expeditions?

- Ainsworth Bay
- Garibaldi Glacier
- Ushuaia
- Wulaia Bay
- Magdalena Island
- Tucker Islet
- Puerto Williams
- Cape Horn
- Pía Glacier
- Punta Arenas

6) What kinds of lectures are there on the cruise?

- Navigation routes
- Glaciology
- Marine mammals
- Magellan penguins
- Flora and fauna of the Magellan region
- The Beagle Channel
- The Strait of Magellan
- Aborigines of Patagonia

7) Do we always disembark at Cape Horn National Park?

Disembarkation at Cape Horn National Park is subject to weather conditions. Disembarkation success rate for this excursion last season was 85%.

8) Are penguins seen throughout the whole season?

No, penguins normally can be seen from early October through early April. Then, they migrate to the North.

9) What will the climate be like?

During the Cruise season, the temperature fluctuates between 5 and 15 degrees centigrade (41 and 59 Fahrenheit degrees)

10) What sorts of clothes should I take?

We want your stay on our cruise ship to be comfortable. We recommend sports clothing for both women and men. Summer nights and sometimes during the days the Patagonia climate is cold. We recommend sweaters, jackets, pants and rain garments during the excursions. For exploring and walking, gloves and a pair of firm shoes or boots are suitable.

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11) Is there a shop on board?

On our ships you will find nice shops where you will find exclusive designs in sportswear, souvenirs and different gift items specially created for Cruceros Australis.

12) Are pets allowed?

We regret not being able to accept pets on board.

13) How can I pay on board?

Items purchased at the shop such as souvenirs, videos, sportswear and others can be paid with MasterCard, Visa, American Express, Diners credit cards, travelers' checks, US dollars, Euros or Chilean pesos.

14) Are there safety boxes available?

The ships are not responsible for loss of money, travelers' checks, jewels or other valuables. For your comfort and security we have safety boxes in each cabin.

15) Is there an y insurance policy?

The Cruise Lines (Transportes Marítimos Terra Australis S.A. and Transportes Marítimos Vía Australis S.A.) are provided with civil responsibility insurance policies in order to fulfill potential losses or damage that may be caused to passengers and their ownings on board the vessels. Said responsibility is governed by the conditions of the ticket agreement and by the pertinent regulations of the Commercial Code of the Republic of Chile, Book Three.

16) Which is the official language?

Official languages on board are Spanish and English. However, you may find guides speaking French, German and Italian.

17) What is the kind of electricity on board?

Cabins are equipped with 220-volt plugs. In bathrooms, there are plugs for both 220 volts and for 110 volt.

18) Are there hair dryers on board?

On Via Australis you will find hair dryers on each cabin bathroom. On Mare Australis you may ask for it at Reception.

19) Is there an infirmary on board?

Our cruise ships are equipped with an infirmary, which is available for our passengers 24 hrs a day.

20) Is smoking allowed on board?

Smoking is only allowed in the ship's outer decks due to Chilean law 20.105, which forbids smoking indoors.

21) Are there elevators on boards?

The ship does not have elevators or equipment necessary for the handicap.

Equipment Required for Expeditions

