

## Terms & Conditions

**Passport Information** – including passport number and expiration date may be required to confirm certain services.

**Passport Name** – Passenger's full passport name is required to hold airline space. Failure to provide correct passport names can result in the loss of airline space, and any penalties associated with incorrect names are not the responsibility of Avanti Destinations or the airlines.

**Passport/Visa/Health** – Passengers are responsible for obtaining a valid passport, and any necessary visa, and health documentation required by the country/countries they wish to enter or transfer through.

**Discrepancies** – Avanti Destinations accepts no responsibility for discrepancies between verbal quotes/information and written quotes/information. After payment has been made all information contained on this itinerary is considered correct by Avanti Destinations. All fees are the responsibility of the travel agent or passenger. Fees will apply up to the full amount paid.

**Exceptions** – Any exception/waiver to these terms and conditions are not valid unless given in writing by Avanti Destinations.

**Responsibility** – Avanti Destinations is the tour operator. Avanti Destinations, its agents, and representatives act as agents only for purchasers of these packages, in making and securing all arrangements for transportation, sight-seeing, hotel accommodations, and other services related to the program. Avanti Destinations is not responsible for errors and omissions contained in its brochures, nor is it liable for acts of God, fires, acts of government, and other authorities, wars, civil disturbances, riots, terrorist acts, strikes, thefts, incidents at sea, land or air travel, and other similar acts or incidents beyond its ability to control.

**Airline Tickets** – Purchased from Avanti Destinations are contracted fares and thus carry restrictions and penalties for any change, however slight. Airline tickets are nonendorseable, nontransferable. An itinerary is sent immediately from Avanti Destinations so that all of the information can be checked before payment is made and tickets are issued. Once payment is made, Avanti Destinations considers that the information contained on the itinerary to be correct and any fees associated to changes or cancellation is the responsibility of the travel agent or passenger.

**Schedule Changes** – It is the passengers' responsibility to contact the airline 72 hours prior to departure and on the day of departure to reconfirm their flights. Any passenger that misses their flight due to a schedule change will not be reimbursed by Avanti Destinations for expenses resulting from a missed flight.

**Transfers And Baggage** – Porterage and baggage handling is not included with transfers unless specifically stated on the transfer voucher. Baggage allowance is limited, and varies by county and vehicle type. As a general rule, one medium-sized suitcase and one carry-on bag per person are allowed, and the carry-on bag should fit on the passenger's lap. A larger vehicle must be booked in advance for large size bags and additional baggage. Failure to do so could result in additional charges to be paid locally, or cancellations of services with no refund.

**Air Conditioning** – Avanti Destinations is not responsible for air conditioning standards or availability, as these factors can vary greatly between properties and countries.

**Wheelchair Accessible Facilities** – Requests for accommodations to meet specific physical requirements, such as wheelchair accessible rooms, must be made at the time of booking and are subject to availability.

**Car Rentals** – Exclusive rates include unlimited mileage, VAT and liability insurance. Inclusive rates include unlimited mileage, VAT, collision damage waiver, theft protection, and liability insurance. All other fees or charges are the responsibility of the client and are paid locally.

**Rates** – All rates are subject to change until paid in full.

**Deposits** – For bookings made more than 61 days prior to departure, a deposit of \$150 per person is due within 7 days to activate the booking and avoid cancellation. Additional deposits may be required for certain products, and will be indicated on the initial quote. Payment of the deposit constitutes acceptance of the itinerary and deposits are non-refundable once paid.

**Holiday Season Conditions** – Special payment guidelines may be required for travel during the holiday season (Dec. 15–Jan. 15). This may result in additional charges or more restrictive cancel penalties, and are subject to change without notice.

**Full Payment** – Full payment is due 60 days prior to departure, unless otherwise indicated. Avanti Destinations reserves the right to cancel a booking if full payment is not received on time. Bookings made less than 60 days prior to departure require full payment to activate the booking and pay constitutes acceptance of the itinerary.

**All Deposits are Non-refundable** – Avanti Destinations reserves the right to treat any bookings as canceled by you if the balance is not paid by the option period specified on the booking.

**Non-Refundable Items** – The following are purchased by Avanti Destinations upon receipt of full payment and are non-refundable under any circumstances: published airfare, cruises, travel insurance, shipping fees, handling fees, processing fees, and partially used airline tickets.

**Refund Applications** – Refunds of purchased travel components must be requested no later than 30 days after the passenger's return to the US. Supporting documentation may be requested to process post-travel claims.

### Changes/Cancellations

If you change the land portion of the trip after the initial deposit is received, a revision fee of \$25 per person will be charged. Total cancellation fees are dependent upon the type of components purchased. Each component carries with it different types of fees.

Days from Departure	Fee Per Person/Per Tour
Prior to full payment	Deposit
Full payment date up to 8 days prior to departure	Deposit plus restrictions below
7 to 1 day(s) prior to departure	\$250pp plus restrictions below
Day of departure or No Shows	100%

**Air Cancellations** – Upon receipt of full payment, airline tickets are issued and carry a penalty of anywhere between a minimum of \$200 per person to no refund based on the type of fare that is purchased. You will be advised at the time of purchase of the appropriate penalties. Name changes/corrections are considered full cancellations and will be subject to the same cancellation penalties.

**Cruise Cancellations** – Cancellation policies for cruises vary by cruise line and may be more stringent than those imposed by Avanti. You will be advised of the appropriate cancellation penalties at time of booking. Most cruises are 100% non-refundable.

**Additional Cancellation Fees** – Some of the properties and services offered by Avanti Destinations have their own cancellation fees. These fees are in addition to any cancellation fees imposed by Avanti, and may not always be disclosed by the property or service provider until the time of cancellation. Any pre-determined fees of which Avanti is advised in advance will be listed with that property or service on your invoice.



## AVANTI DESTINATIONS TRAVEL PROTECTION PLAN



The Leader for Independent Travel

### Schedule of Coverages

### Maximum Benefit

Accidental Death and Dismemberment	\$25,000
Medical Expense/Emergency Assistance	
Accident & Sickness Medical Expense	\$25,000
Emergency Evacuation & Repatriation	\$50,000
Pre-Departure Trip Cancellation	Up to Trip Cost

### Schedule of Coverages

### Maximum Benefit

Post-Departure Trip Interruption	Up to Trip Cost
Travel Delay (up to \$150 per day)	\$ 750
Baggage and Personal Effects	\$1,000
Baggage Delay (up to \$100 per day)	\$ 500

### COVERAGE TERMS AND CONDITIONS

Certain exclusions and limitations apply and are detailed in the Travel Insurance Certificate. For example, coverage does not apply to: any Sickness or condition of you, a Traveling Companion or an Immediate Family Member traveling with you that existed during the 60 days prior to the effective date of the coverages (this exclusion is waived if your premium is received within 7 days of your initial deposit/payment for your Trip and you are not disabled from travel at the time you pay your premium), suicide, normal pregnancy, war or any act of war, mental or nervous disorders. Other Covered Events, as defined, includes the following events or their consequences: 1) Post Departure Trip Interruption due to delay or cancellation of arrangements by an airline due to inclement weather, mechanical breakdown of the aircraft on which you are scheduled to travel, organized labor strikes that affect public transportation, or a government mandated shut down of an airport for reasons other than a Terrorist Act or act of war (maximum of \$500); or 2) cancellation or interruption of your Trip due to: a documented traffic accident while en route to departure; being hijacked or quarantined (except as a result of an epidemic or pandemic); jury duty; destruction of your Home by vandalism, burglary or natural disaster; being called to the emergency service of government to provide aid or relief in the event of a natural disaster; a documented theft of passports or visas; a transfer of employment of 250 miles or more; or a Terrorist Act which occurs in your departure city or in a city which is a scheduled destination for your Trip provided the Terrorist Act occurs within 30 days of the Scheduled Departure Date for your Trip. This plan does not cover a loss that results from an illness, disease, or other condition (of you, an Immediate Family Member, Traveling Companion, or Business Partner), event or circumstance that occurs at a time when this plan is not in effect for you. This plan is underwritten by: Stonebridge Casualty Insurance Company, Columbus, OH. Benefits are administered by: Trip Mate, Inc. (in CA, dba Trip Mate Insurance Agency), 9225 Ward Parkway, Suite 200, Kansas City, MO, 64114, 800-888-7292.

This is a brief description of the plan. For further information as for the Travel Insurance Certificate, which fully details the coverages, provisions, limitations and exclusions of the plan offered and is available to you, upon request, at anytime prior to your purchase of the plan. 464-03



For information and reservations, please see your professional travel agent.



The USTOA \$1 Million Travelers Assistance Program – Avanti Destinations shares the coverage available under the USTOA \$1 Million Travelers Assistance Program with affiliates of Rail Europe Group who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Avanti Destinations customers in the unlikely event of Rail Europe Group bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Rail Europe Group may be sufficient to provide only a partial recovery of the advance payments received by Avanti Destinations. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 275 Madison Avenue, Suite 2014, New York, New York 10016, or by e-mail to [information@ustoa.com](mailto:information@ustoa.com) or by visiting their website at [www.USTOA.com](http://www.USTOA.com).

# Vacations in Europe

## from Avanti Destinations

In addition to Central and South America, Avanti Destinations offers a wide choice of exciting vacations in Europe for the independent traveler. These adventures have been created for discerning clients who want an authentic experience they can enjoy at their own pace.

Choose from a vast selection of unique accommodations, food and wine experiences, walking and biking tours, cooking classes and more. All are backed by Avanti's 29-year record of success and dependability.



The Leader for Independent Travel

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