

Important Information for your trip

SLOVENIA

IN CASE OF EMERGENCY / PROBLEM WITH SERVICES / DELAYED ARRIVAL :

Your vacation package includes the services of our local suppliers, who are your hosts and will ensure that your vacation goes smoothly. They are located in the same time zone as your itinerary and can provide immediate assistance if necessary. Please call them if a problem should arise and give them the opportunity to find a resolution during your stay. Please be sure to contact them to re-confirm your arrival transfer if your flight or train is delayed.

Kompas

Office phone number: 386 1 200 6100 or 386 1 200 6414

You will receive a welcome letter once you arrive in Slovenia with additional information

YOUR VOUCHERS / TRAVEL TICKETS:

- You will receive an information sheet in your hotel, advising pick up times of tours and transfers that you have booked.
- You have been given a voucher / travel ticket for each segment and / or service that you have purchased for your trip. To redeem these services, give these vouchers / travel tickets to each of the suppliers listed on them.
- Vouchers include applicable information such as addresses, pick-up times, instructions, and telephone contact numbers for our local companies representing us at your destination.

Documentation Requirements:

US Citizens: Passport is required. Visa is not required for stays of 3 months or less. Persons other than US citizens should check directly with the Slovenian Consulate. In addition, persons visiting Slovenia must be able to show they have sufficient funds, roundtrip or onward ticket.

Communications:

When dialing direct to Slovenia, dial the proper international access code + 386 (country code) + (city code) + (local number). The international access code if dialing from the US is 011. Audible sounds: Ringing, similar to the US ringing tone except shorter. Busy signal is again similar to the US except faster.