

# Important Information for your trip

## Ireland

### **IN CASE OF EMERGENCY / PROBLEM WITH SERVICES / DELAYED ARRIVAL:**

Our local suppliers are pleased to act as your hosts and will do everything they can to ensure that your vacation goes smoothly. They are located in the same time zone as your itinerary and can provide immediate assistance if necessary. Please call them if a problem should arise and give them the opportunity to find a resolution during your stay. Please be sure to contact them to re-confirm your arrival transfer if your flight or train is delayed.

### **Abbey Tours– for all Ireland + N. Ireland Hotels + Tours + airport transfers:**

Office hours: Monday - Friday 9:00am – 5:00pm. Saturday (May – Oct.) 10:00am – 1:00pm

Office phone number: +353 1 6799 144

After hours number: +353 (0)86 811 6812 (in case of emergency only)

**Note:** For Best Western hotels using the Advance rate card or Minotel hotels – please deal directly with the hotel for any issues during your stay.

### **For Ireland Bed + Breakfast program:**

Please call the properties directly as listed in your Bed + Breakfast directory. Alternatively you may contact Town + Country Homes at +353 (0)71 982 22 22 (Mon – Fri 9:00am – 5:00pm)

### **Your Vouchers/Travel Tickets:**

- You have been given a voucher / travel ticket for each segment and / or service that you purchased for your trip. To redeem these services, give these vouchers / travel tickets to each of the suppliers listed on them.
- Vouchers include applicable information such as addresses, pick-up times, instructions, and telephone contact numbers for our local companies representing us at your destination.

### **Transfer and Sightseeing Tours:**

Please note if you need to change either of these services you must contact Abbey Tours at least 48 hours prior to the service date.

### **Documentation Requirements:**

US Citizens: Passport is required. Visa is not required for stays of 3 months or less. Persons other than US citizens should check directly with the Irish Consulate. In addition, persons visiting the Republic of Ireland must be able to show they have sufficient funds, roundtrip or onward ticket.

### **U.S. Embassy:**

42 Elgin Road  
Ballsbridge  
Dublin 4  
Republic of Ireland  
Telephone: + 353 1 668 8777

### **Communications:**

When dialing direct to Ireland, dial the proper international access code + 353 (country code) + (city code) + (local number). When dialing to Northern Ireland from the Republic of Ireland dial 048 + (local number). When dialing to Northern Ireland from elsewhere in Europe + from the U.S. dial +44 (country code) + (0)28 + local number. The international access code if dialing from the US is 011. Audible sounds: Ringing, similar to the US ringing tone except shorter. Busy signal is again similar to the US except faster.