

Important Information for your trip

France

IN CASE OF EMERGENCY / PROBLEM WITH SERVICES / DELAYED ARRIVAL:

Our local suppliers are pleased to act as your hosts and will do everything they can to ensure that your vacation goes smoothly. They are located in the same time zone as your itinerary and can provide immediate assistance if necessary. Please call them if a problem should arise and give them the opportunity to find a resolution during your stay. Please be sure to contact them to re-confirm your arrival transfer if your flight or train is delayed.

Ring Tours – for hotels and Riviera tours + transfers:

Office hours: Monday – Sunday 9:00am – 6:00pm (office closed on 25-December).

Office phone number: + 33 (0)1 49 27 70 10

Note: For Best Western hotels using the Advance rate card or Minotel hotels – please deal directly with the hotel for any issues during your stay.

Relais du Silence – for France provincial hotels confirmed through Relais du Silence:

Office hours: Monday – Friday 8:00am – 6:00pm

Office phone number: +33 (0)1 44 49 79 00

Your Vouchers/Travel Tickets:

- You have been given a voucher / travel ticket for each segment and/or service that you purchased for your trip. To redeem these services, give these vouchers/travel tickets to each of the suppliers listed on them.
- Vouchers include applicable information such as addresses, pick-up times, instructions, and telephone contact numbers for our local companies representing us at your destination.

Documentation Requirements:

US Citizens: Passport is required. Visa is not required for stays of 3 months or less. Persons other than US citizens should check directly with the French Consulate. In addition, persons visiting France must be able to show they have sufficient funds, roundtrip or onward ticket.

U.S. Embassy:

2 Avenue Gabriel, Cedex 08, Paris 75382

Telephone: +33 (0)1 43 12 22 22

Communications:

When dialing direct to France, dial the proper international access code + 33 (country code) + (city code) + (local number). When calling from within France please drop the country code but dial 0 before the city code. The international access code if dialing from the US is 011. Audible sounds: Ringing, similar to the US ringing tone except shorter. Busy signal is again similar to the US except faster. Please ask the hotel staff for assistance on how to get an outside line.