



www.avantidestinations.com

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For information and reservations, please see your professional travel agent.

## Vacations in Latin America & Mexico, too!

Avanti Destinations offers a wide choice of exciting vacations in Latin America and Mexico for the independent traveler. We created our vacations for those of you who want more authentic options that fit your travel preferences. Choose from a vast selection of unique accommodations, food and wine experiences, eco-adventures, cultural tours and more. All are backed by Avanti's 31 years of providing personalized vacations for independent travelers.



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## Terms & Conditions

**Passport Information** – including passport number, expiration date and date of birth may be required to confirm certain services.

**Passport Name** – Passenger's full passport name, date of birth and gender is required to hold airline space. Failure to provide correct passport names can result in the loss of airline space, and any penalties associated with incorrect names are not the responsibility of Avanti Destinations or the airlines.

**Passport/Visa/Health** – Passengers are responsible for obtaining a valid passport, and any necessary visa and health documentation required by the country/countries they wish to enter or transfer through. Avanti Destinations accepts no responsibility for cancellations due to lack of proper travel documentation or immunizations.

**Discrepancies** – Avanti Destinations accepts no responsibility for discrepancies between verbal quotes/information and written quotes/information. After payment has been made all information contained on this itinerary is considered correct by Avanti Destinations. All fees are the responsibility of the travel agent or passenger. Fees will apply up to the full amount paid.

**Exceptions** – Any exception/waiver to these terms and conditions are not valid unless given in writing by Avanti Destinations.

**Responsibility** – Avanti Destinations is the tour operator. Avanti Destinations, its agents, and representatives act as agents only for purchasers of these packages, in making and securing all arrangements for transportation, sightseeing, hotel accommodations, and other services related to the program. Avanti Destinations is not responsible for errors and omissions contained in its brochures, nor is it liable for acts of God, fires, acts of government and other authorities, wars, civil disturbances, riots, terrorist acts, strikes, thefts, incidents at sea, land or air travel, and other similar acts or incidents beyond its ability to control.

**Airline Tickets** – purchased from Avanti Destinations are contracted fares and thus carry restrictions and penalties for any change, however slight. Airline tickets are non-endorsable, non-transferable. An itinerary is sent immediately from Avanti Destinations so that all of the information can be checked before payment is made and tickets are issued. Prior to payment, airlines may impose fuel surcharges or tax increases with or without notification, which are the responsibility of the passenger. Once payment is made, Avanti Destinations considers the information contained on the itinerary to be correct and any fees associated to changes or cancellation is the responsibility of the travel agent or passenger.

**Schedule Changes** – It is the passengers' responsibility to contact the airline 72 hours prior to departure and on the day of departure to reconfirm their flights. Any passenger that misses their flight due to a schedule change will not be reimbursed by Avanti Destinations for expenses resulting from a missed flight.

**Transfers and Baggage** – Portage and baggage handling is not included with transfers unless specifically stated on the transfer voucher. Baggage allowance is limited, and varies by country and vehicle type. As a general rule, one medium-sized suitcase and one carry-on bag per person are allowed, and the carry-on bag should fit on the passenger's lap. A larger vehicle must be booked in advance for large size bags and additional baggage. Failure to do so could result in additional charges to be paid locally, or cancellations of services with no refund.

**Air Conditioning** – Avanti Destinations is not responsible for air conditioning standards or availability, as these factors can vary greatly between properties and countries.

**Wheelchair Accessible Facilities** – Requests for accommodations to meet specific physical requirements, such as wheelchair accessible rooms, must be made at the time of booking and are subject to availability.

**Car Rentals** – Exclusive rates include unlimited mileage, VAT and liability insurance. Inclusive rates include unlimited mileage, VAT, collision damage waiver, theft protection, and liability insurance. All other fees or charges are the responsibility of the client and are paid locally. Any pre-determined fees advised by Avanti Destinations to be paid locally are subject to change. Vehicles returned early or retrieved late will not be eligible for a refund of the unused rental days.

**Rates** – All rates are subject to change until paid in full.

**Deposits** – For bookings made more than 61 days prior to departure, a deposit of \$150 per person is due within 7 days to activate the booking and avoid cancellation. Additional deposits may be required for certain products, and will be indicated on the initial quote. Payment of the deposit constitutes acceptance of the itinerary and deposits are non-refundable once paid.

**Final Payment** – Final payment is due 60 days prior to departure, unless otherwise indicated. Avanti Destinations reserves the right to cancel a booking if full payment is not received on time. Avanti Destinations reserves the right to treat any booking as canceled by you if the balance is not paid by the option period specified on the booking.

**Full Payment** – Bookings made less than 60 days prior to departure require full payment to activate the booking and payment constitutes acceptance of the itinerary.

**Holiday Season Conditions** – Special payment guidelines may be required for travel during the holiday seasons (Apr. 2-8; Dec. 15-Jan. 15). This may result in higher deposits, additional charges or more restrictive cancel penalties, and are subject to change without notice.

**Non-Refundable Items** – The following are purchased by Avanti Destinations upon receipt of full payment and are non-refundable under any circumstances: published airfare, cruises, theater tickets, travel insurance, shipping fees, handling fees, processing fees, and partially-used airline tickets. Italian villas are non-refundable inside 30 days of arrival.

**Refund Applications** – Refunds of purchased travel components must be requested no later than 30 days after the passenger's return to the US. Supporting documentation may be requested to process post-travel claims.

### Changes/Cancellations

If you change the land portion of the trip after the initial deposit is received, a revision fee of \$25 per person will be charged. Total cancellation fees are dependent upon the type of components purchased. Each component carries with it different types of fees.

Days from Departure	Fee Per Person/Per Tour
Prior to full payment	Deposit
Full payment date up to 8 days prior to departure	Deposit plus restrictions below
7 to 1 day(s) prior to departure	\$250pp plus restrictions below
Day of departure or No Shows	100%

**Air Cancellations** – Upon receipt of full payment, airline tickets are issued and carry a penalty of anywhere between a minimum of \$200 per person to no refund based on the type of fare that is purchased. You will be advised at the time of purchase of the appropriate penalties. Name changes/corrections are considered full cancellations and will be subject to the same cancellation penalties.

**Cruise Cancellations** – Cancellation policies for cruises vary by cruise line and may be more stringent than those imposed by Avanti. You will be advised of the appropriate cancellation penalties at time of booking. Most cruises are 100% non-refundable.

**Rail Cancellations** – Upon receipt of full payment, the following tickets are issued and are non-refundable under any circumstances: seat reservation fees, sleepers, couchettes, and rail processing fees. Rail passes and open tickets are subject to a 15-100% cancellation charge.

**Additional Cancellation Fees** – Some of the properties and services offered by Avanti Destinations have their own cancellation fees. These fees are in addition to any cancellation fees imposed by Avanti, and may not always be disclosed by the property or service provider until the time of cancellation. Any pre-determined fees of which Avanti is advised in advance will be listed with that property or service on your invoice.

**Open Voucher Programs** – Returned unused Best Western open vouchers will be charged a minimum fee of \$25 per booking; however, in some cases, these cards are non-refundable. Avanti Destinations is not responsible for availability of accommodations. Documents must be received within 30 days of travel to qualify for a refund.

